



PUBLIC WORKS OFFICE
321 PORTLAND BLVD.
PORTLAND, TENNESSEE 37148
Telephone 615/323-1437

IN ORDER TO BETTER SERVE YOU WE NEED YOUR HELP

All items are included in **Title 17 Policy for Sanitation Service Ord. # 18-19 (April 2, 2018)**

- Please place trash cart 2 feet from the road.
- Please place trash cart at least 4 feet from mailbox or other object. Please place trash cart on the opposite side of driveway from your mailbox.
- Please do not place trash cart in ditch.
- Please do not place rocks, concrete, tires or dirt in garbage container. The city does not accept these items. Tires can be returned to tire dealers for disposal.
- Please do not place brush or limbs in trash cart. These are collected separately and should be placed by the roadside for pickup. Do not put junk, metal, trash or anything else in the brush pile except brush.
- Please place trash cart at the street by 6:00 am, regardless of what time your trash is "normally" picked up. Sometimes we use a different driver and you could get missed.
- You are required by City Code to place all garbage inside your city purchased trash cart. The city does not furnish these carts, however, carts must be purchased at cost at the Utility Office inside City Hall and will be delivered after payment.
- **Third-party carts will not be dumped.**
- For items too large for your trash cart, you may call us at 615-323-1437 to schedule a pickup. This pickup is not for dumping your trash a second time nor to pickup extra bags of household garbage which your can would not hold.

Thank You for your help
City of Portland Sanitation Department

This institution is an equal opportunity provider and employer. If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr.usda.gov/complaint_filing_cust.html, or at any USDA office or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov.