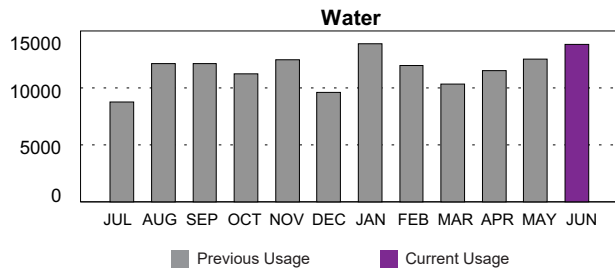
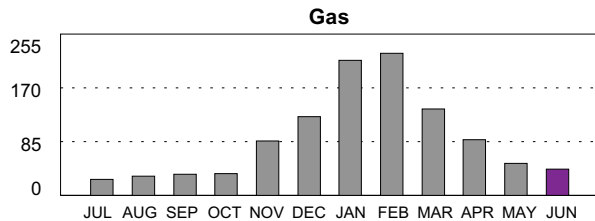




CITY OF PORTLAND UTILITIES

100 S RUSSELL ST | PORTLAND, TN 37148-1208
Phone: (615) 325-6776 | **Website:** www.cityofportlandtn.gov
Office Hours: 8:00 AM - 4:30 PM Monday - Friday
To Make Payment by Phone: (855) 956-1561

MONTHLY USAGE



BILLING PERIOD	GAS USAGE	WATER USAGE
CURRENT	41	13,805
LAST MONTH	51	12,558
LAST YEAR	18	6,001

SPECIAL MESSAGE

Customer Notification Message will appear here.

Please detach and return the lower portion with your payment, or bring the entire bill when paying in person.



CITY OF PORTLAND UTILITIES
 100 S RUSSELL ST
 PORTLAND, TN 37148-1208



AUTOSCH 5-DIGIT 37010 1 PSS T.PWA070722-A-117
 1 AV 0.452



SAMPLE, JOHN M
 888 MAIN ST
 PORTLAND TN 37148-1234

Check here and make billing address changes above.
 Please provide current phone # _____.

ACCOUNT INFORMATION

CUSTOMER NUMBER: 99.99999.99
 CUSTOMER NAME: SAMPLE, JOHN J
 SERVICE ADDRESS: 888 MAIN ST
 SERVICE PERIOD: 05/12/2022 - 06/13/2022
 BILL DATE: 07/05/2022
DUE DATE: 07/20/2022
AMOUNT DUE: \$151.92

METER DETAILS

Service	Previous	Current	Usage
GAS	873,670	877,724	41
WATER	893,201	907,006	13,805

CURRENT CHARGES

Description	Amount
GAS	\$47.00
WATER	\$70.41
SANITATION	\$23.00
STORM WATER	\$5.00
TAXES	\$6.51

AMOUNT DUE

TOTAL CURRENT CHARGES	\$151.92
AMOUNT DUE	\$151.92
AFTER 07/20/2022 PAY	\$166.46

Service Address	888 MAIN ST	
Customer Number	Due Date	Amount Due
99.99999.99	07/20/2022	\$151.92
Amount Enclosed \$		After Due Date Pay
		\$166.46

Please write your customer number on your check and
 enclose this portion of bill with your payment.
MAKE YOUR CHECK PAYABLE TO: City of Portland.



CITY OF PORTLAND UTILITIES
 100 S RUSSELL ST
 PORTLAND TN 37148-1208












City of Portland Utilities
 100 S Russell St | Portland, TN 37148
 Phone: (615) 325-6776 | Website: www.cityofportlandtn.gov



**Drips cost dollars-----
 check for water leaks!**

This bill is now due.

METHODS OF PAYMENT

-  **ONLINE** - Online bill pay www.xpressbillpay.com. Xpress Bill Pay transaction fees:
Credit / Debit Card payments 2.75% ea. | E-Check payment \$1.00 ea.
-  **AUTO PAY** - Automatically pay each month by draft.
-  **KIOSK** - Located at City Hall drive thru. Transaction fee of 2.75% applies for Credit/Debit Card.
-  **DROP BOX** - Night depository box located at City Hall drive thru. Please include your payment stub. You are NOT responsible for cash.
-  **BY MAIL** - Mail check or money order. Please include the payment stub with your check or money order and allow 7 days for delivery. **Do not send cash.**
-  **IN PERSON** - Pay inside the office at City Hall, or at the drive-thru window at the rear of the building.
-  **BY PHONE & #** - Call **(855) 956-1561**, provide your account number to locate your bill. The IVR system will tell you your balance, the payment due date, and then guide you to make your payment using a credit card, debit card, or eCheck. Additionally, you may call the payment center at **(800) 720-6847** to make payment over the phone with a live operator. Transaction fees will apply.

IMPORTANT INFORMATION

Failure to receive a bill does NOT relieve customer of payment or penalty. Should you have questions, please contact the office by the due date. This bill must be paid in full on or before 10 days after the due date, or a non-payment fee will be applied, services will be disconnected and action will be taken to collect the bill.

For all services disconnected for non-payment, the customer MUST: pay all applicable fees, contact the business office if payment made on Xpress Bill Pay or by kiosk and be present for services to be reconnected.

Reconnection of Services and Non-Payment Fees

Services reinstated only during the following times:

- Monday - Friday 8:00 AM to 4:30 PM Regular hours - \$50 Fee
- Monday - Friday 4:30 PM to 7:30 PM After hours - \$100 Fee
- Saturday, Sunday, and All Holidays 8:00 AM to 4:30 PM - \$150 Fee

A service fee will be charged on all returned payments.

SPECIAL MESSAGE

THE STORMWATER FEE HAS BEEN MANDATED BY CONGRESS PURSUANT TO TENNESSEE CODE ANNOTATED § 68-221-1112

ANNUAL WATER QUALITY REPORT

Your Annual Water Quality Report is available online containing important information about the source and quality of your drinking water.

Follow this link for more information: <https://www.cityofportlandtn.gov/waterqualityreport>.

For a paper copy of the report only, call (615) 325-3915

Smell gas???

Do not strike matches!

Do not operate electrical switches!

Immediately call us at (615) 325-6776. After Hours Gas Emergencies (615) 388-0997.