



Dear Customer,

This letter is to inform you of changes to utility, stormwater and sanitation rates. These changes will appear on your bill due in **March 2025**.

Rate changes are as follows:

#### Water Customers

- Rate increase of 5%. (*Ordinance 22-77 approved December 5, 2022.*)
- The minimum usage has been changed from 2,500 to 2,000 gallons. (*Ordinance 24-62 approved October 21, 2024.*)

#### Sewer Customers

- Rate increase of 5%. (*Ordinance 22-77 approved December 5, 2022.*)
- The minimum usage has been changed from 2,500 to 2,000 gallons. (*Ordinance 24-62 approved October 21, 2024.*)

#### Natural Gas Customers

- \$1.00 increase to the monthly flat fee. (*Ordinance 24-61 approved October 21, 2024.*)

#### Sanitation Customers

- \$1.50 increase to the monthly flat fee. (*Ordinance 24-59 approved October 21, 2024.*)

#### Stormwater Fee

- \$1.00 increase to the monthly flat rate for residential customers. (*Ordinance 24-60 approved October 21, 2024.*)
- Commercial and industrial customers, see chart on reverse side of page or visit <http://cityofportlandtn.gov/rates> for changes to the rate structure. (*Ordinance 24-60 approved October 21, 2024.*)

A rate sheet has been provided on the reverse side of this letter for reference. You may also visit the utility bill calculator on our website (<https://cityofportlandtn.gov/384/Utility-Bill-Calculator>) for billing estimations. Should you have any questions, please contact the Business Office at 615-325-6776 ext. 555.

Sincerely,  
City of Portland

## Water Utility Rates

| New Rate                                   |             |            |            | Previous Rate       |             |            |            |
|--|-------------|------------|------------|---------------------|-------------|------------|------------|
| Inside City                                | Residential | Commercial | Industrial | Inside City         | Residential | Commercial | Industrial |
| 0-2000 gallons:                            | \$16.20     | \$21.00    | \$25.48    | 0-2500 gallons:     | \$15.43     | \$20.00    | \$24.27    |
| *Over 2000 gallons:                        | \$6.48      | \$8.40     | \$10.19    | *Over 2500 gallons: | \$6.17      | \$8.00     | \$9.70     |
| *Overages are calculated per 1,000 gallons |             |            |            |                     |             |            |            |

## Sewer Utility Rates

| New Rate                                   |             |            |            | Previous Rate       |             |            |            |
|--|-------------|------------|------------|---------------------|-------------|------------|------------|
| Inside City                                | Residential | Commercial | Industrial | Inside City         | Residential | Commercial | Industrial |
| 0-2000 gallons:                            | \$36.53     | \$43.68    | \$47.33    | 0-2500 gallons:     | \$34.79     | \$41.60    | \$45.08    |
| *Over 2000 gallons:                        | \$14.62     | \$17.47    | \$18.93    | *Over 2500 gallons: | \$13.92     | \$16.64    | \$18.03    |
| *Overages are calculated per 1,000 gallons |             |            |            |                     |             |            |            |

## Natural Gas Rates

| *Minimal monthly service fee   |          |               |
|--------------------------------|----------|---------------|
|                                | New Rate | Previous Rate |
| Residential Inside City        | \$7.00   | \$6.00        |
| Residential Outside City       | \$11.00  | \$10.00       |
| Commercial Inside/Outside City | \$36.00  | \$35.00       |
| Industrial                     | 251.00   | \$250.00      |

\*plus monthly natural gas usage cost

## Stormwater Rates

| Residential             |            |               |
|-------------------------|------------|---------------|
|                         | New Rate   | Previous Rate |
| Monthly Flat Fee        | \$7.00     | \$6.00        |
| Commercial & Industrial |            |               |
| Square Footage          | New Rate   | Previous Rate |
| 1 - 25,000              | \$24.00    | \$21.00       |
| 25,001 - 45,000         | \$68.00    | \$58.00       |
| 45,001 - 70,000         | \$112.00   | \$96.00       |
| 70,001 - 100,000        | \$165.00   | \$141.00      |
| 100,001 - 145,000       | \$238.00   | \$204.00      |
| 145,001 - 200,000       | \$335.00   | \$287.00      |
| 200,001 - 275,000       | \$461.00   | \$395.00      |
| 275,001 - 400,000       | \$655.00   | \$562.00      |
| 400,001 - 600,000       | \$971.00   | \$832.00      |
| 600,001 - 900,000       | \$1,456.00 | \$1,248.00    |
| 900,001 - 1,500,000     | \$2,329.00 | \$1,997.00    |
| over 1,500,000          | \$2,912.00 | \$2,496.00    |

## Sanitation Rates

| Residential  |          |               |
|--------------|----------|---------------|
|              | New Rate | Previous Rate |
| 1 or 2 carts | \$25.00  | \$23.50       |
| 3 or 4 carts | \$50.00  | \$47.00       |
| Commercial   |          |               |
|              | New Rate | Previous Rate |
| 1 or 2 carts | \$31.00  | \$29.50       |
| 3 carts      | \$45.50  | \$44.00       |
| 4 carts      | \$60.00  | \$58.50       |