



PORTLAND

Department of Utilities

Call 811 Before You Dig!
Portland, Tennessee

Dear Customer,

This letter is to inform you of changes to utility, stormwater and sanitation rates. These changes will appear on your bill due in **March 2025**.

Rate changes are as follows:

Water Customers

- Rate increase of 5%. (*Ordinance 22-77 approved December 5, 2022.*)
- The minimum usage has been changed from 2,500 to 2,000 gallons. (*Ordinance 24-62 approved October 21, 2024.*)

Sewer Customers

- Rate increase of 5%. (*Ordinance 22-77 approved December 5, 2022.*)
- The minimum usage has been changed from 2,500 to 2,000 gallons. (*Ordinance 24-62 approved October 21, 2024.*)

Natural Gas Customers

- \$1.00 increase to the monthly flat fee. (*Ordinance 24-61 approved October 21, 2024.*)

Sanitation Customers

- \$1.50 increase to the monthly flat fee. (*Ordinance 24-59 approved October 21, 2024.*)

Stormwater Fee

- \$1.00 increase to the monthly flat rate for residential customers. (*Ordinance 24-60 approved October 21, 2024.*)
- Commercial and industrial customers, see chart on reverse side of page or visit <http://cityofportlandtn.gov/rates> for changes to the rate structure. (*Ordinance 24-60 approved October 21, 2024.*)

A rate sheet has been provided on the reverse side of this letter for reference. You may also visit the utility bill calculator on our website (<https://cityofportlandtn.gov/384/Utility-Bill-Calculator>) for billing estimations. Should you have any questions, please contact the Business Office at 615-325-6776 ext. 555.

Sincerely,
City of Portland

Water Utility Rates

New Rate				Previous Rate			
Inside City	Residential	Commercial	Industrial	Inside City	Residential	Commercial	Industrial
0-2000 gallons:	\$16.20	\$21.00	\$25.48	0-2500 gallons:	\$15.43	\$20.00	\$24.27
*Over 2000 gallons:	\$6.48	\$8.40	\$10.19	*Over 2500 gallons:	\$6.17	\$8.00	\$9.70

New Rate				Previous Rate			
Outside City	Residential	Commercial	Industrial	Outside City	Residential	Commercial	Industrial
0-2000 gallons:	\$33.94	\$36.29	\$38.93	0-2500 gallons:	\$32.32	\$34.56	\$37.08
*Over 2000 gallons:	\$13.58	\$14.52	\$15.57	*Over 2500 gallons:	\$12.93	\$13.83	\$14.83

*Overages are calculated per 1,000 gallons

Sewer Utility Rates

New Rate				Previous Rate			
Inside City	Residential	Commercial	Industrial	Inside City	Residential	Commercial	Industrial
0-2000 gallons:	\$36.53	\$43.68	\$47.33	0-2500 gallons:	\$34.79	\$41.60	\$45.08
*Over 2000 gallons:	\$14.62	\$17.47	\$18.93	*Over 2500 gallons:	\$13.92	\$16.64	\$18.03

New Rate				Previous Rate			
Outside City	Residential	Commercial	Industrial	Outside City	Residential	Commercial	Industrial
0-2000 gallons:	\$47.33	\$62.00	\$67.15	0-2500 gallons:	\$45.08	\$59.05	\$63.95
*Over 2000 gallons:	\$18.93	\$24.80	\$26.87	*Over 2500 gallons:	\$18.03	\$23.62	\$25.59

Sewer calculations are based on water usage. *Overages are calculated per 1,000 gallons

Natural Gas Rates

*Minimal monthly service fee		
	New Rate	Previous Rate
Residential Inside City	\$7.00	\$6.00
Residential Outside City	\$11.00	\$10.00
Commercial Inside/Outside City	\$36.00	\$35.00
Industrial	251.00	\$250.00
*plus monthly natural gas usage cost		

Stormwater Rates

Residential		
	New Rate	Previous Rate
Monthly Flat Fee	\$7.00	\$6.00
Commercial & Industrial		
Square Footage	New Rate	Previous Rate
1 - 25,000	\$24.00	\$21.00
25,001 - 45,000	\$68.00	\$58.00
45,001 - 70,000	\$112.00	\$96.00
70,001 - 100,000	\$165.00	\$141.00
100,001 - 145,000	\$238.00	\$204.00
145,001 - 200,000	\$335.00	\$287.00
200,001 - 275,000	\$461.00	\$395.00
275,001 - 400,000	\$655.00	\$562.00
400,001 - 600,000	\$971.00	\$832.00
600,001 - 900,000	\$1,456.00	\$1,248.00
900,001 - 1,500,000	\$2,329.00	\$1,997.00
over 1,500,000	\$2,912.00	\$2,496.00

Sanitation Rates

Residential		
	New Rate	Previous Rate
1 or 2 carts	\$25.00	\$23.50
3 or 4 carts	\$50.00	\$47.00
Commercial		
	New Rate	Previous Rate
1 or 2 carts	\$31.00	\$29.50
3 carts	\$45.50	\$44.00
4 carts	\$60.00	\$58.50